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ROAR ENTERTAINMENT

TERMS AND CONDITIONS

1. DELAYS TO SCHEDULE.

1.1 THE ROAR ENTERTAINMENT STAFF WILL TAKE INTO ACCOUNT THAT EVENTS MAY RUN LATE. TO ACCOMMODATE FOR THIS, ROAR ENTERTAINMENT WILL GIVE YOU A 15 MINUTE GRACE PERIOD FROM WHEN THE BOOKING WAS AGREED TO END. IF ROAR ENTERTAINMENT OR ANY OF THE ADDITIONAL SERVICES SUPPLIED ARE STILL KEPT WAITING AFTER THIS GRACE PERIOD OF 15 MINUTES, YOU WILL INCUR AN ADDITIONAL CHARGE OF £50 INTO EVERY 30 MINUTES OF EXTRA TIME. THE LATE FEES MUST BE PAID IN CASH ON THE DAY OF THE BOOKING IN THE FULL AMOUNT.

1.2 ROAR ENTERTAINMENT RESERVE THE RIGHT TO TERMINATE THE BOOKING IF PAYMENT HAS NOT BEEN PAID ACCORDING TO SECTION 4.2. ROAR ENTERTAINMENT AIM TO SUCCESSFULLY PROVIDE AN EXTRAORDINARY SERVICE THROUGHOUT YOUR EVENT, HOWEVER IF THE EVENT IS RUNNING LATE ROAR ENTERTAINMENT AND/OR ANY OF THE ADDITIONAL SERVICES SUPPLIED HAVE THE RIGHT TO LEAVE AT THE FINISH TIME STATED IN THE QUOTE/BOOKING FORM.

2. WEATHER CONDITIONS AND OUTDOOR EVENTS.

2.1 BOOKINGS THAT REQUIRE OUR SERVICES AND EQUIPMENT TO PERFORM OUTDOORS WILL BE DEPENDENT ON THE WEATHER. OUR STAFF RESERVES THE RIGHT NOT TO PERFORM OUTDOORS IF THE WEATHER CONDITIONS ARE SUCH THAT THEY COULD CAUSE DAMAGE TO OUR EQUIPMENT. (E.G. RAINING, SNOWING, ETC.). IN THESE CIRCUMSTANCES, YOU WILL STILL BE CHARGED FOR THE BOOKING HOWEVER WE WILL DO OUR ABSOLUTE BEST TO ACCOMMODATE YOU BY PLAYING INDOORS.

3. CHANGES & CANCELLATION.

3.1 ROAR ENTERTAINMENT CANNOT GUARANTEE THAT ALL CHANGES TO A BOOKING THAT YOU REQUEST WILL BE ACCOMMODATED. HOWEVER, WE SHALL TRY OUR BEST TO DO SO.

3.2 CANCELLATION OF A BOOKING AFTER THE DEPOSIT HAS BEEN PAID WILL NOT BE REFUNDED.

4. DEPOSIT (NON RE-FUNDABLE) & PAYMENT

4.1 THE DEPOSIT CAN BE PAID BY BANK TRANSFER OR IN PERSON. HOWEVER, IF IN THE EVENT STATED IN 1.1 YOUR EVENT RUNS LATE, THE REMAINING BALANCE TO BE PAID FOR USE OF SERVICES AFTER THE AGREED TIME SCALE MUST BE PAID IN CASH ONLY ON THE DATE OF THE BOOKING. TO SECURE YOUR DATE, THE DEPOSIT MUST BE PAID NO LATER THAN 7 DAYS AFTER ISSUE OF YOUR QUOTE AS IT MAY BE SUBJECT TO CHANGES AFTER THIS TIME SCALE.

4.2 REMAINING BALANCE MUST BE PAID IN FULL 7 DAYS BEFORE DATE OF EVENT VIA BANK TRANSFER ONLY. IF FULL PAYMENT HAS NOT BEEN PAID BY THE DATE STATED ON THE INVOICE WE RESERVE THE RIGHT TO TERMINATE THE BOOKING AND THE CLIENT FORFEITS THEIR NON REFUNDABLE DEPOSIT.

4.3 BY PAYING THE DEPOSIT THE CLIENT CONFIRMS TO HAVE READ, AND TO ABIDE BY, THE TERMS AND CONDITIONS STATED ABOVE.

THANK YOU FOR YOUR BOOKING. IF YOU HAVE ANY QUESTIONS PLEASE DO GET IN TOUCH WITH A MEMBER OF THE ROAR ENTERTAINMENT TEAM.

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